# GUARANTEED RIDE HOME REGISTRATION

| WHAT | The Guaranteed Ride Home Program provides an option for commuters who let fears of potential emergencies—such as being stranded at the office or unable to respond to a family emergency—keep them from taking advantage of sustainable commuting options. |
| REWARDS | We provide you with up to six free Uber rides home a year in case of an emergency. |
| ELIGIBILITY | • A commuter currently using public transit, carpool, vanpool, walking, biking, or telecommuting to work at least three days a week or more. |

### Qualified Usage Program

**QUALIFIED USAGE OF THE PROGRAM INCLUDES:**
- If there is no public transit within 30 minutes of when you need to leave work after unscheduled, mandated overtime
- Emergency for you or someone you care for
- Illness for yourself or someone you care for
- If there is no public transit with 30 minutes of when you need to leave work after an unexpected change to your carpool or vanpool schedule or damage to your bicycle preventing you to use it to get home

**UNQUALIFIED USAGE OF THE PROGRAM INCLUDES:**
- Travel from home to work
- Voluntary overtime or “catching up” after work
- Inclement weather or city/state/national emergencies
- MBTA service failure
- For a ride home following out of work time celebrations
- Scheduled meetings, scheduled overtime, or events taking place after normal business hours
- Building evacuations

### Helpful Note:

Register before an emergency arises!
Registration can take up to five business days to process. A Better City TMA operates on a 9am to 5pm, Mon-Fri schedule; if you wait until there is an actual emergency, we may not be able to assist you. A Better City TMA does not reimburse participants who have paid their own ride fare prior to program registration.
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1. Register or Login!

To Register: Click Here for a Guide on How to Register
To Login: Go to the GoMassCommute link for your network.

Helpful Note: Click for the GoMassCommute network specific links: A Better City TMA, Allston-Brighton TMA, or TranSComm TMA.

2. Sign up for the Guaranteed Ride Home Program! Once you're logged into your account, click “Dashboard” at the top of the screen.
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3. Register for the Guaranteed Ride Home Program!

a. Scroll to the bottom of the page. Under “My Rewards,” click on “Guaranteed Ride Registration”.

![MY REWARDS Image]

- Vanpool Subsidy
- Guaranteed Ride Home (GRH) Program
- Completed

[VIEW ALL REWARDS]
b. You will be redirected to the program description. Click “Show Full Description” and review the full description.

 Guaranteed Ride Home (GRH) Registration

Thank you for your interest in the Guaranteed Ride Home (GRH) program! Any employee or tenant of an A Better City TMA, Allston Brighton TMA, or TransComm member company who is currently telecommuting, using public transit, carpool, vanpool, walking, or biking to work at least three days a week or more is eligible to participate.

GRH provides you with up to six free rides from work to home (or another acceptable destination) in the event of a personal or family emergency or unscheduled overtime. Sign up here and provide your supervisor’s email address. Then, the points you earn for logging your commute in RideAmigos will automatically accrue to unlock Uber codes when you need them.

SHOW FULL DESCRIPTION

STATUS
Claim Between 5/1/2020 - 12/31/2021

SHOW DETAILS

CLAIM INCENTIVE
GUARANTEED RIDE HOME REGISTRATION

c. After reviewing the full program description, click on “Claim Incentive”.

Guaranteed Ride Home (GRH) Registration

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GRH provides you with up to six free rides from work to home (or another acceptable destination) in the event of a personal or family emergency or unscheduled overtime. Sign up here and provide your supervisor’s email address. Then, the points you earn for hopping your commutes in Ridesharing or automatically accrue to unlock Uber codes when you need to use the service. Uber vouchers can be redeemed via your Rewards area once you are approved and enrolled in the program.

Please be sure to familiarize yourself with the terms of the GRH program.

To get started, click “Claim” below and enter the following information:

1. Supervisor Name
2. Supervisor Title
3. Supervisor Email
4. Supervisor Phone

You must also agree to the program guidelines below.

Qualified program usage:

- If there is no public transit within 30 minutes of when you need to leave work after unscheduled, mandated overtime
- Emergency for you or someone you care for
- Illness for yourself or someone you care for
- If there is no public transit with 30 minutes of when you need to leave work after an unexpected change to your carpool or vanpool schedule or damage to your bike preventing you to use it to get home

Unqualified program usage:

- Travel from home to work
- Voluntary overtime or “catching up” after work
- Inclement weather or city-state/national emergencies
- MBTA service failure
- For a ride home following out of work time celebrations
- Scheduled meetings, scheduled overtime, or events taking place after normal business hours
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Participants will be responsible for the cost of any Guaranteed Ride Home voucher usage that is in conflict with these guidelines.

*Free up to 1,000 each trip; any remaining amount will be the user’s responsibility to pay.

STATUS
Claim between 5/1/2020 - 12/31/2021

SHOW DETAILS

CLAIM INCENTIVE
GUARANTEED RIDE HOME REGISTRATION

d. Complete all fields of the registration pop-up form and click “Complete request.” Your submission will be reviewed by a member of our team and approved within 3-5 business days.
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e. Once you’re approved, you’ll see “Guaranteed Ride Home” available to you at the bottom of your dashboard in the Rewards area.

Helpful Note: You start the program with 3,000 points to allow you to have immediate access to a GRH under qualifying circumstances. As you log your sustainable commutes, you’ll automatically accrue additional points to allow you up to 6 GRHs each year.
4. Track your trips!

To earn points toward your Guaranteed Ride Home rewards, all you need to do is log your commute trips within three weeks of taking them. All non-drive alone trips are eligible to accrue points for this program. You can log your trips on the desktop site after logging in, or you can download the mobile app to track your trips automatically. Not sure what your commute options are? Explore them with the GoMassCommute trip planner!

5. Redeem your points for rewards!

a. To redeem a GRH, click “Guaranteed Ride Home” in your Rewards area, and click the arrow to expand “Show Details and Inventory.”
b. Under “Available Rewards,” click on “Uber GRH Code (IN STOCK)”
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c. Click “Redeem points” to confirm your points purchase

d. Click “OK.”
e. Complete the short Emergency Ride Home Confirmation form to confirm your qualifying usage of the program and click “Complete Request.”

f. You’ll receive an Uber code to input into the Uber app for your free ride home. Please note that the TMA reserves the right to reject a ride taken under circumstances that do not qualify for the program. If a ride is rejected, we will reach out to let you know and Uber will bill you back for the amount. Qualifying circumstances are outlined here: https://www.abctma.com/commuter-programs/guaranteed-ride-home/